

Q1. Can the VA provide one or more examples of the public-private-partnership models that are referred to in this context [For Example: Partnering with Private Sector for Facility Management, Training and Accreditation and other delivery frameworks or Risk sharing among the VA and private firms such as contractors, suppliers and even ambulatory care in the community for sharing information, access by clinical staff etc. for an improved VA patient experience whereby MOUs, ACA's and other forms of contractual instruments are used to define the responsibility and technology boundaries and levels of service definitions]

A1. Based on the question, VA wants to clarify that RFI is for the Technology Platform that is operated as a Private Software as a Service and not Health Care operations. The RFI is looking for recommendation from the industry to evaluate possibilities since there does not seem to be an exact example.

Q2. The stated due date is a Saturday. Recommend the Government change the due date to October 4 or 5.

A2. VA is willing to revise the due date. Submissions are due Tuesday October 4, 2016 at 5:00 PM ET.

Q3. The RFI states that there is "proposed architecture for the Next Generation Digital Health Platform." Is this architecture something the government will share to help inform our response?

A3. VA is looking to industry for proposing architecture. The core components of the platform have been described in the RFI.

Q4. The RFI states that the digital health platform should lead to "Easier Access to Care for the Veteran, Better Outcomes for the Veteran and more efficient operations for the VHA." Has the government established specific outcomes, success criteria, and metrics for these objectives that can be shared?

A4. The platform should enable the VA operations to track any metrics that is relevant for managing its operations. Since process improvement is a continuous process and is continuously evolving the platform should be intelligent and flexible enough to provide the information needed to for VA to track against their metrics. Please refer to VA.gov for all current metrics.

Q5. Can the government clarify how the ongoing DHP pilot relates to the efforts specified in this RFI?

A5. This is not a pilot, but a proof of concept, which is a scale model to evaluate feasibility of interoperability with multiple systems (as described in the RFI and outside systems) using a cloud first approach.

Q6. Given that new technologies are developed at a rapid pace, what is the timeline the VA expects for this strategy to occur?

A6. VA is exploring many options and based on the responses from industry to this RFI, VA will be further developing the strategy. No timeline has been committed to at this time

Q7. In order to assess the risk associated with the 'Liquidated Damages for Data Breach Clause, will the contractor that performs this work have access to sensitive personnel information (SPI) or personal health information (PHI)? If yes,

- a. Please clarify number of records.
- b. Please clarify which specific PWS tasks have the potential for exposure to PII/PHI.
- c. How will the contractor be required to handle the SPI/PII data?

A7. All Security standards applicable to VA OI&T platform will be applicable to provider of this service. Since this is not an RFP, this parameter does not seem to be relevant. However, there is publicly available information that can be source of such data. (E.g. <http://www.va.gov/budget/docs/summary/Fy2017-BudgetRollout.pdf> )

Q8. Will there be a RFP released? If so, is there an estimated date of release?

A8. At this time, there is not a timeline for release of a solicitation.

Q9. Which Program Office is the main customer for this requirement?

A9. Currently, the program office responsible is the Office of Information and Technology Enterprise Program Management Office.